

**Internal Quality Assurance Policy**

**General Policy Statement**

Juice Talent Development Ltd (hereinafter called Juice) wants every learner to recognise the value of their achievements and qualifications. We want them to feel suitably challenged and to regard their learning experience as wholly worthwhile in terms of their accomplishments and personal development. Accordingly, Juice aims to ensure that each qualification is thoroughly deserved and delivered in a way that provides our learners with an outstanding experience. Juice will always operate robust and effective internal verification practices that protect the integrity of all the qualifications/standards we deliver.

**Policy Implementation**

Juice delivers the policy, as follows:

* by having a clear internal verification strategy that samples an appropriate proportion of all the qualifications we deliver
* by always promoting only best assessment practice
* by staying abreast of emerging best practice in the sector
* by ensuring good support for all assessors in achieving their qualifications and maintaining their professional development
* by devoting sufficient time for internal verifiers to undertake their duties responsibly and effectively
* by ensuring there are always adequate internal quality assurance resources that match the needs of assessors and learners
* by continuously developing our internal verifiers to ensure their expertise, qualifications and experience remains current and relevant.
* by moderating and standardising assessment practice to ensure the consistency and integrity of our service
* by engaging effectively and openly with external verifiers to address issues and improve practice

**Quality Assurance Arrangements for Internal Verification**

Internal verification practice will be monitored and improved by:

* + effective engagement with our awarding bodies and External Quality Assurers
  + using external sources of good practice such as websites and other media
  + observation of internal verification practice within the monitoring activities of our quality improvement strategy
  + feedback from assessors on their views about the effectiveness of internal verification practice

**Review of this Policy**

The effectiveness and validity of this policy was last reviewed in January 2023 and revised as appropriate. This policy will expire 31st December 2023 and will be reissued 1st January 2024 after appropriate review.

Policy signed by:



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**Matt Trott – CEO & Founder**

January 2023